



HARMONY



< timetorelax

For more than 25 years, CASADA Deutschland GmbH has been established in the wellness and fitness market. Our products are available in numerous countries worldwide and stand for functionality, modern design, and reliable quality.

At CASADA, you and your well-being are our focus. We place particular emphasis on ease of use, safety, and durability so that you can integrate our products comfortably and reliably into your everyday life.

High quality standards and the continuous development of our product range form the basis of the trust placed in us by customers around the world.

Congratulations

By purchasing this massage chair, you have chosen a high-quality product from CASADA.

To ensure that you can enjoy the benefits of your device safely and for many years, please read and observe this user manual carefully, especially the safety instructions.

We hope you enjoy many relaxing moments with your personal Harmony.

Product Description / What Is a Massage Chair?

A massage chair is an electrically operated chair designed for wellness and relaxation. It combines various mechanical massage functions, air compression massage, seated and reclining positions, and, depending on the equipment, additional comfort features such as heat, foot roller massage, Bluetooth audio, voice control, braintronics®, and much more.

Massage is provided by integrated massage mechanisms, air chambers, and moving components. Depending on the selected program, different areas of the body can be massaged, including the back, neck, shoulders, arms, hips, legs, and feet.

The massage chair is intended for relaxation, personal well-being, and comfortable use. It is not a medical device and is not a substitute for medical diagnosis, treatment, therapy, or professional medical care.

The effect and perception of the massage can vary from person to person. Therefore, start with a low intensity and a short session, especially if you are not yet accustomed to using a massage chair.

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Intended Use

The Harmony massage chair is intended exclusively for massage, relaxation, and personal well-being in indoor environments.

The device may only be used by persons who have read and understood the user manual or who have been instructed in safe use by an appropriate supervising person.

Use the massage chair only as described in this user manual. Any other use or use beyond the intended purpose is considered improper and may result in injury, damage to the device, or property damage.

The massage chair is specifically not intended for:

- medical diagnosis, treatment, or therapy
- continuous commercial operation without separate approval
- outdoor use
- use in bathrooms, damp rooms, or in the immediate vicinity of water
- use by children as a toy
- use by persons who cannot safely understand the controls or cannot be supervised
- use with unapproved accessories, modifications, or technical alterations
- opening, repairing, or modifying the device independently

In the event of improper use, the manufacturer accepts no liability for resulting damage to the extent permitted by law. Statutory rights remain unaffected.

Important Safety Instructions



Please read this user manual carefully before using the device for the first time and keep it for future reference. The following instructions are intended for your safety, the safety of others, and the proper operation of the massage chair.

General Safety

- Use the massage chair only as described in this user manual.
- Use only accessories that are suitable for the massage chair or recommended by the manufacturer.
- Do not use the massage chair if the upholstery, leather, power cord, power plug, or visible components are damaged.
- Do not insert objects into openings, gaps, or moving areas of the massage chair.
- Do not use sharp or pointed objects on or inside the device.
- Do not sit or stand on the backrest, legrest, armrests, shoulder sections, or any other areas not designed for this purpose.
- Do not fall asleep during use.
- Do not use the massage chair under the influence of alcohol, if you feel seriously unwell, or immediately after eating.
- Stop using the chair immediately if you experience pain, dizziness, discomfort, or unusual physical reactions.
- Also stop using the chair immediately if the device operates abnormally, unusual noises or odors occur, or visible damage is detected.

Children, Pets, and Moving Area

- Keep children, pets, and objects away from moving parts.
- Before each use, make sure that no persons, pets, objects, or foreign bodies are within the chair's movement range.
- Pay particular attention to the footrest, legrest, backrest, armrests, and side panels.
- During use, do not reach into moving areas and do not place hands, feet, or the head between the footrest, main unit, armrests, side panels, or beneath the upholstery.
- Children must not use the massage chair as a toy.

Installation Location and Environment

- Use the massage chair only in dry, well-ventilated indoor areas.
- Do not use it outdoors, in bathrooms, in very humid rooms, or in the immediate vicinity of water.
- Do not use the massage chair near open flames, radiators, heaters, or strong direct sunlight.
- Do not use heated blankets, electric blankets, or external heating devices on the massage chair.
- Do not use the massage chair in very dusty, corrosive, or poorly ventilated environments.

Repairs, Maintenance, and Modifications

- Never open, disassemble, modify, or repair the massage chair yourself.
- Repairs may only be carried out by the manufacturer, customer service, or authorized service centers.
- If the power cord is damaged, it may only be replaced by the manufacturer, its customer service department, or a similarly qualified person in order to prevent hazards.
- Do not continue using the massage chair if components are damaged or if it does not function properly.

Medical Information and Contraindications

Do not use the massage chair, or use it only after consulting a doctor, if you have health restrictions or are unsure whether massage is suitable for you.

This applies in particular in the case of:

- serious cardiovascular disease
- pacemakers, defibrillators, or other implanted medical devices
- osteoporosis
- thrombosis, aneurysm, severe varicose veins, or other circulatory disorders
- fever or acute infections
- acute injuries, skin disorders, inflammation, swelling, or open wounds
- pregnancy, shortly after childbirth, or during periods of particular physical strain
- spinal disorders, scoliosis, or other back problems if massage is not medically recommended
- reduced sensitivity to pain, pressure, or heat
- medically prescribed rest or physical restriction
- general discomfort or illness

Do not massage reddened, swollen, inflamed, or injured areas of the body. If an injury occurs during use, seek medical assistance immediately.

The massage chair is not suitable for children under 14 years of age. Children and persons with limited physical, sensory, mental, or neurological abilities may use the massage chair only under appropriate supervision and after they have been instructed in its safe operation. Children must not use the massage chair as a toy.

The massage chair has heating functions. Persons with reduced sensitivity to heat should exercise particular caution and stop use immediately if the heat becomes uncomfortable.

braintronics® Function, App, and Important Information

The Harmony massage chair features the braintronics® function. Selected audio applications can be combined with the massage via the braintronics® app to support a particularly coordinated relaxation experience.

The braintronics® app is available separately for compatible smartphones and tablets and, depending on the device, operating system, and regional availability, can be downloaded from the Apple App Store or Google Play Store. A Bluetooth connection and a compatible device may be required for use. Please observe the information provided in the app, as well as the applicable terms of use, privacy information, and system requirements.

Please note before use that special precautions apply to braintronics®. Use is not recommended in particular for persons with psychotic disorders, epilepsy or other seizure disorders, severe cardiovascular disease, a recent heart attack or stroke, disorders of the central nervous system, thrombosis, personality disorders, addictive disorders, regular use of psychotropic medication, or during pregnancy.

Children and adolescents should use braintronics® only with the express consent of a parent or legal guardian. Persons for whom meditative or deeply relaxing states could trigger internal, psychological, or religious conflicts should refrain from using the function.

These instructions are provided for your safety and do not replace medical advice. If you are unsure whether braintronics® is suitable for you, consult a doctor before use.

Information on Self-Assembly

If the massage chair is not assembled by a Casada service technician, pay particular attention to the following assembly instructions. Whenever possible, assemble the chair with two people.

Do not use the massage chair until all components are fully assembled, all plug connections are correctly connected, and all moving areas are free of packaging material, foreign objects, and obstructions.

Do not use force when connecting components, cables, or plugs. If components do not fit correctly or cannot be connected securely, do not operate the device and contact the dealer or CASADA Service.

Checks Before First Use and Before Every Use

Before using the chair for the first time, carefully check the following:

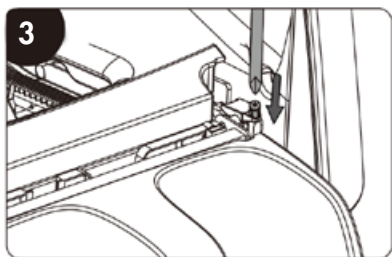
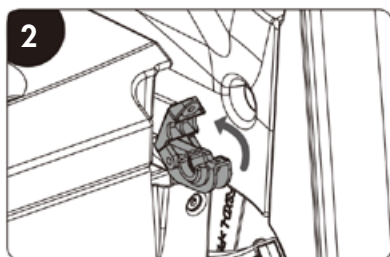
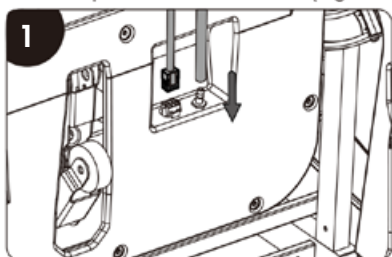
- The massage chair has been completely and correctly assembled.
- The footrest, remote control, plug connections, and optional accessories are correctly installed.
- The device is positioned on a level, stable, and suitable surface.
- The chair's movement range is free of persons, pets, and objects.
- There are no foreign objects in gaps, openings, the footrest, or moving areas.
- The power cord, power plug, upholstery, and visible components are undamaged.
- The mains voltage corresponds to the technical specifications of the device.
- You have read and understood the safety instructions and contraindications.

Do not use the massage chair until all points have been checked and the device is safe and ready for operation.

Setup and Assembly

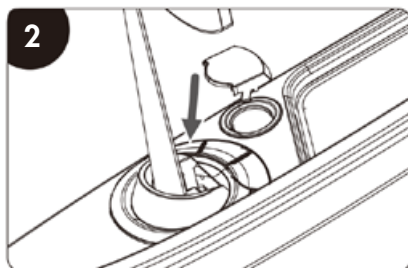
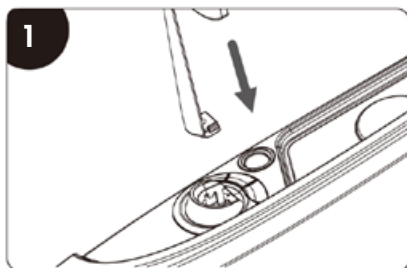
Installing the Footrest

- Connect the footrest cable and air hose to the corresponding connections on the front of the steel frame (Figure 1).
- Then open the footrest mounting covers on both sides of the steel frame (Figure 2).
- Lift the footrest and insert it into the designated mounting slot. Then close the mounting covers and secure the footrest with two M4 screws (Figure 3).



Installation Instructions for the Remote Control Holder

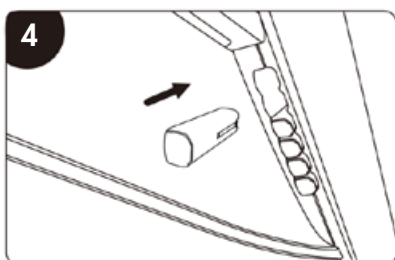
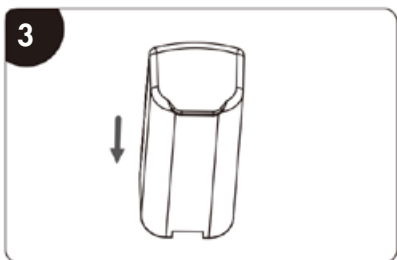
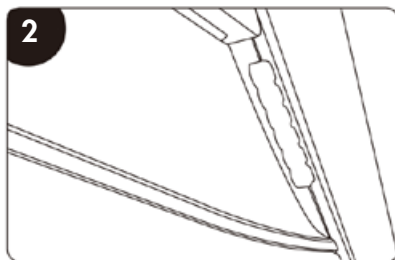
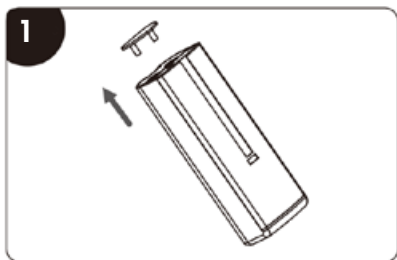
- First align the remote control holder with the mounting base and insert it downward. Once the holder is correctly positioned, secure it using the M6 screws (Figure 1).
- After tightening the holder, align the trim cover (decorative cover) with the mounting socket and snap it into place (Figure 2).



Aufbau und Montage

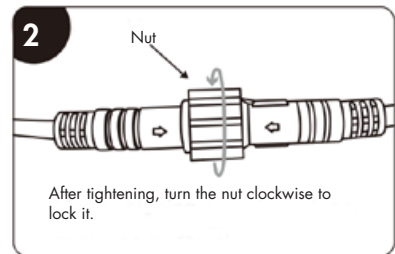
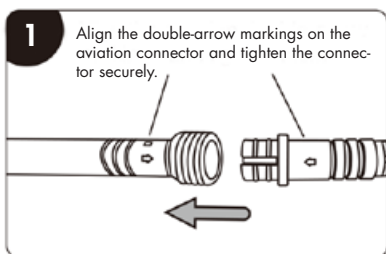
Instructions for Installing the Aroma Capsules

- Remove the aroma capsule from its packaging and remove the sealing plug from the bottom of the capsule (see Figure 1).
- Check the aroma capsule insertion point on the massage chair (see Figure 2) and make sure the capsule is oriented correctly (see Figure 3).
- Insert the aroma capsule into the aroma compartment in the indicated direction (see Figure 4). The six capsule positions can be used in any order; there is no fixed sequence or assignment.



Connecting the Remote Control (Aviation Connector)

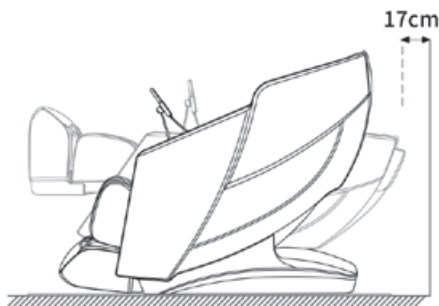
- Correctly align the arrow markings on the plug and socket
- Carefully insert the aviation connector into the socket.
- Then tighten the union nut clockwise to establish a secure connection.



Installation Space / Location

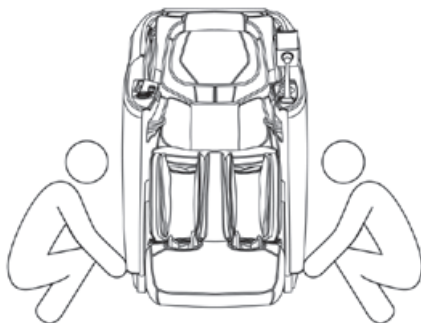
Installation Space / Location

- Make sure there is sufficient space to allow the massage chair to recline, with at least 17 cm of clearance.
- Do not expose the massage chair directly to high temperatures or direct sunlight (for example, in front of radiators or heaters).
- Place the chair in a location protected from high temperatures and direct sunlight.
- For long-term use, it is recommended to place a soft protective mat at the intended installation location.
- Make sure the mat is large enough to cover the area where the device contacts the floor as well as the area where your feet contact the floor.



Lifting the Product

- Teamwork is required when lifting and moving the chair in order to prevent injury.
- Lift the massage chair when moving it across delicate flooring such as wooden floors.
- When moving the chair over similar wooden floors, lifting the chair is recommended to prevent damage to the rollers.
- When positioning the chair at the intended location, keep your hands away from hazard areas to prevent injury and make sure your feet are not trapped.
- Do not release the device until it is fully resting on the floor.



How to Move the Chair

How to Move the Chair

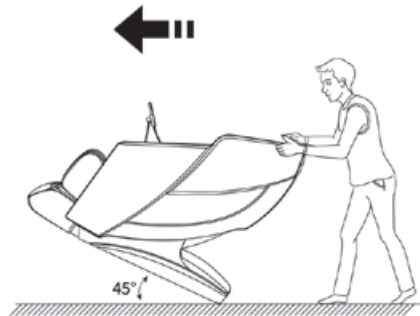
- Use the rear rollers to move the massage chair.
- Tilt the chair approximately 45° backward and downward as shown in the illustration.

Note:

Applying excessive force while tilting may cause the chair to tip over or become damaged.

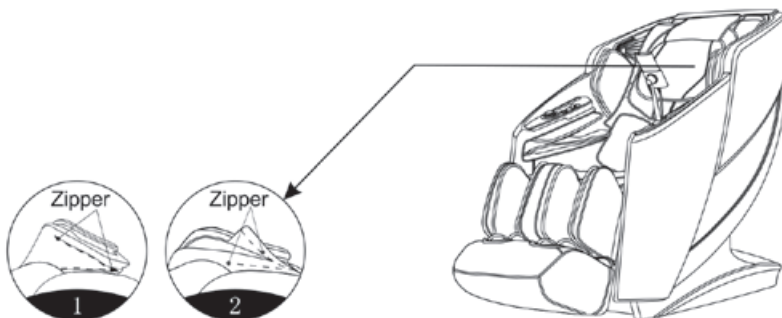
1. Before moving: Switch the device off correctly to reset the chair and disconnect it from the power supply.
2. While moving the chair, keep it clear of persons, pets, and objects.
3. Do not cross obstacles higher than 2 mm or gaps wider than 5 mm.
4. When moving the chair on its rollers, continuous travel over long distances is not intended.

For distances over 50 m, move the device slowly and evenly.



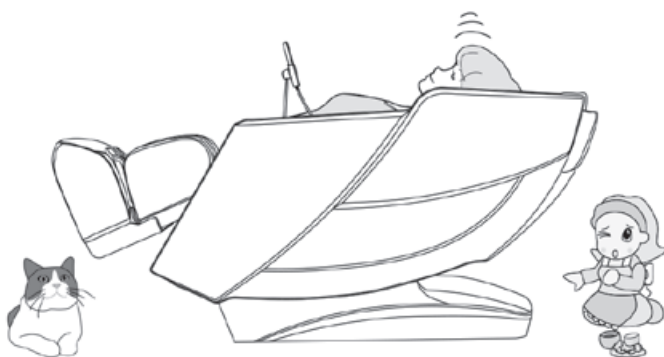
Removing and Using the Head and Back Cushions

- The head cushion reduces the intensity of the kneading massage in the neck and shoulder area. You can decide whether to use the head cushion according to your personal needs; use is recommended.
- The back cushion is connected to the backrest by zipper (1).
- The head cushion is connected to the back cushion by zipper (2).



Check the Surroundings

Make sure there are no foreign objects in any gaps or openings of the device. Make sure that no persons, pets, or other objects are in the vicinity of the device.



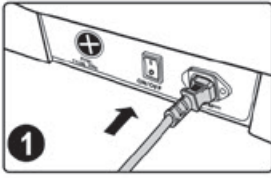
Before starting the massage, make sure that no foreign objects are trapped in the leg, foot, or other areas.

Under no circumstances may hands, feet, or the head enter the area between the footrest and the main unit or the area between the armrest and the shell.

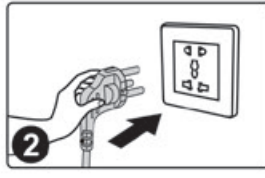
Under no circumstances may hands, feet, or the head be placed beneath the fabric or leather covering of the massage area.



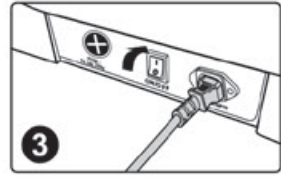
Switching On the Device



Connect the power cord.



Schematic illustration of switching on.

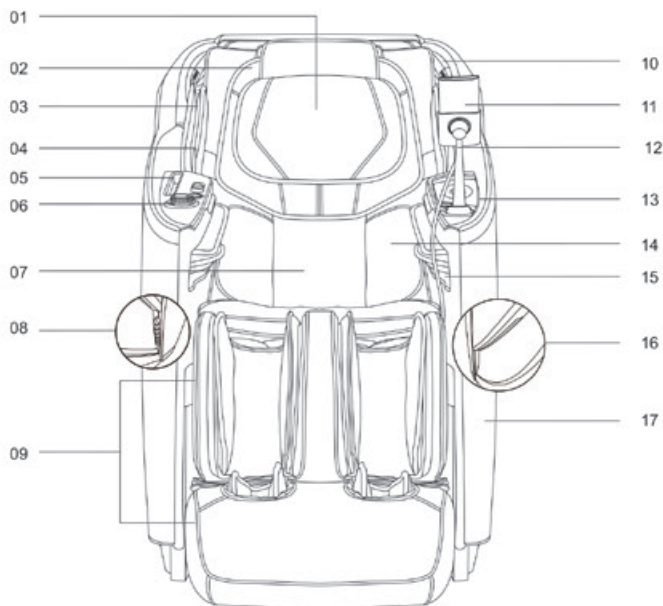


Set the main power switch to position "I".

- Before use, check the power cord and plug for damage.
- Supply this product only with the operating voltage specified for this device.
- It is strictly prohibited to use any rated voltage other than the voltage specified.
- It is strictly prohibited to connect voltage converters without authorization in order to power this product.

Features | Functions

Component Description

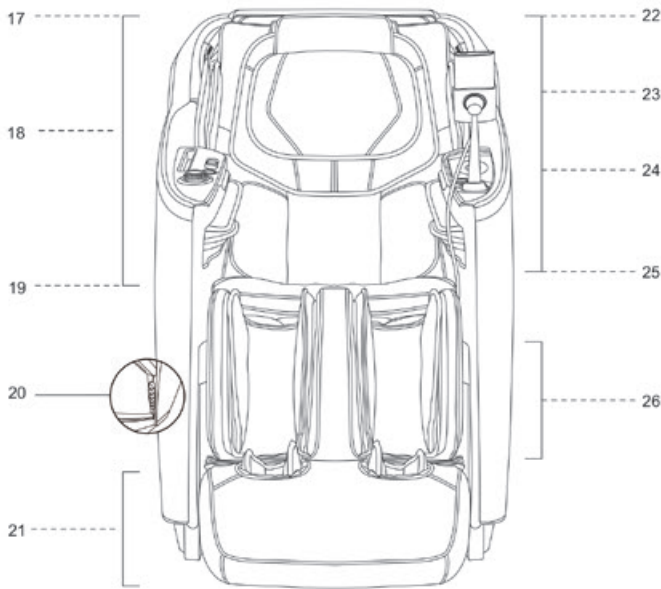


1. Small head cushion
2. Large head cushion
3. Shoulder airbag
4. USB charging port
5. Mobile phone storage tray
6. Quick-control panel
7. Backrest cushion
8. Aroma compartment
9. Footrest

10. Speaker
11. Remote control
12. Remote control holder
13. Wireless charging
14. Hip airbag
15. Arm airbag
16. Ambient lighting
17. Side panel

Features | Functions

Schematic View of Function Distribution



17. Both sides of the shoulders

- Airbag massage
- Voice control function

18. Armrest

- Airbag massage
- Armrest quick-control buttons

19. Right hand

- Airbag massage
- Raised point massage strip with magnetic therapy
- USB charging port

20. Aroma

- 6 different fragrances to choose from

21. Foot

- Airbag-Massage
- Roller massage
- Electric extension and retraction adjustment of the footrest
- Automatic calf-length detection

22. Both sides of the head

- 3D digital audio system
- Music playback
- Integrated voice-control microphone

23. Head & neck to buttocks

- Dual-Core-Massage

24. Waist

- Airbag-Massage
- Heating function

25. Left hand

- Raised point massage strip with magnetic therapy
- Airbag-Massage

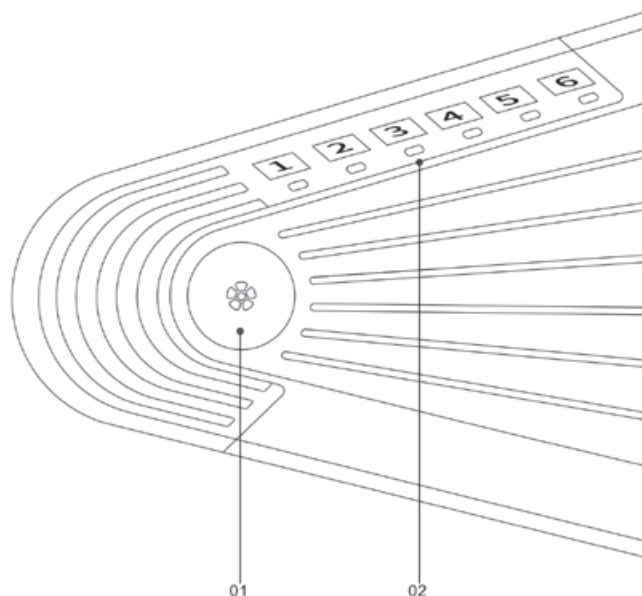
- Wireless charging

26. Legs

- Airbag-Massage

Features | Functions

Instructions for the Quick-Selection Buttons on the Right Speaker



01. Aroma Button:

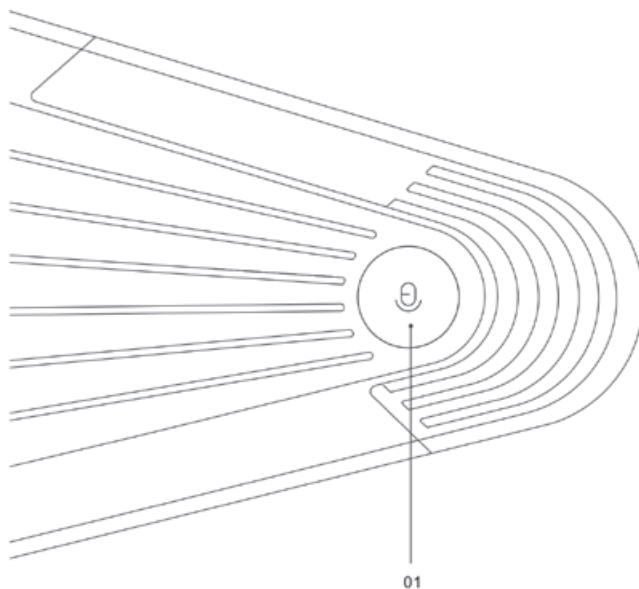
- Press briefly to select and start the aroma function.
- Press and hold to switch off the aroma function.
- When switched on, the indicator remains illuminated.
- When switched off, the indicator is off.

02. Aroma Indicator:

- Shows the currently selected fragrance.

Features | Functions

Instructions for the Quick-Selection Buttons on the Left Speaker

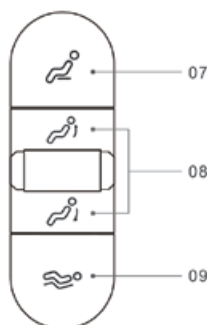
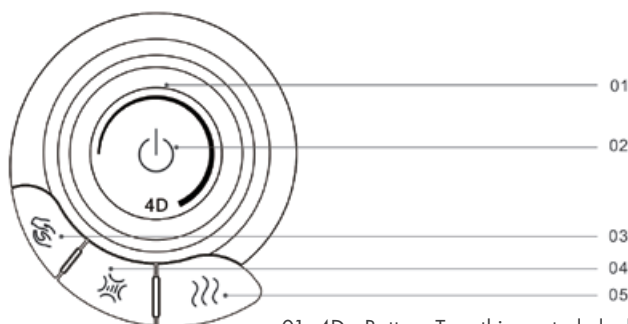


01. Voice Control Button:

- Press briefly to activate the voice assistant.
- Press and hold to switch the voice control function on or off.
- In activation mode, the indicator flashes.
- When switched on, the indicator remains illuminated.
- When switched off, the indicator is off.

Features | Functions

Description of the Quick-Selection Buttons on the Right Armrest



01. 4D+ Button: Turn this control clockwise to increase the 4D intensity (up to level 5). Turn the control counterclockwise to decrease the 4D intensity (down to level 1).

02. Power Button: Press and hold this button for 3 seconds to switch the massage chair on or off. Once the massage has started, briefly press the button to pause or resume the massage.

03. Technique Button: Press this button to switch between the different massage techniques.

04. Air Pressure Intensity Button: Press this button to adjust the intensity of the air compression massage. Each press increases the intensity by one level. The intensity cycles through levels 1 to 5. Once level 5 is reached, pressing the button again switches the air compression massage off.

05. Heating Button: Press this button to switch the back heating on or off. Three temperature levels are available: low, medium, and high (cyclical selection).

06. Massage Time Extension: Press this button to extend the current massage time by 5 minutes. The maximum total massage time is 40 minutes.

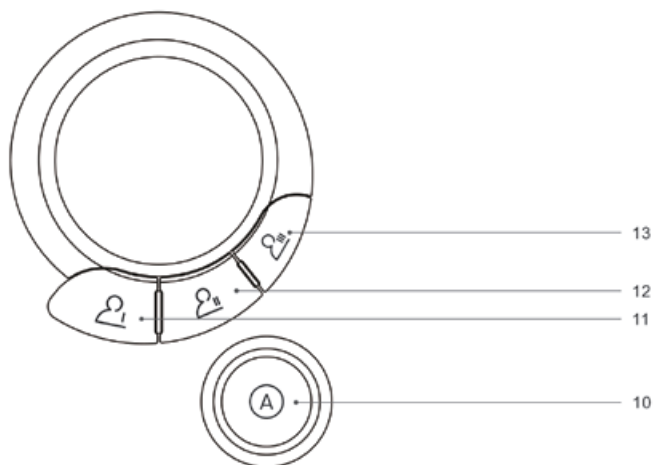
07. Reset Button: Press this button to return the chair to its original position.

08. Push the control forward and hold it to raise the seat position and bring the massage chair upright. Push the control backward and hold it to lower the seat position and move the massage chair into the reclining position. Push the control forward twice quickly and hold it to lower the footrest. Push the control backward twice quickly and hold it to raise the footrest. Release the control to stop the movement.

09. Zero Gravity Button: Briefly press the button to activate the first Zero Gravity level. Press the button again to switch to the second Zero Gravity level. Press it again to return to the first level. Each press therefore switches between the two Zero Gravity positions.

Features | Functions

Instructions for the Quick-Selection Buttons on the Left Armrest



10. Automatic Program Button:

Press this button to switch between the 18 automatic massage programs.

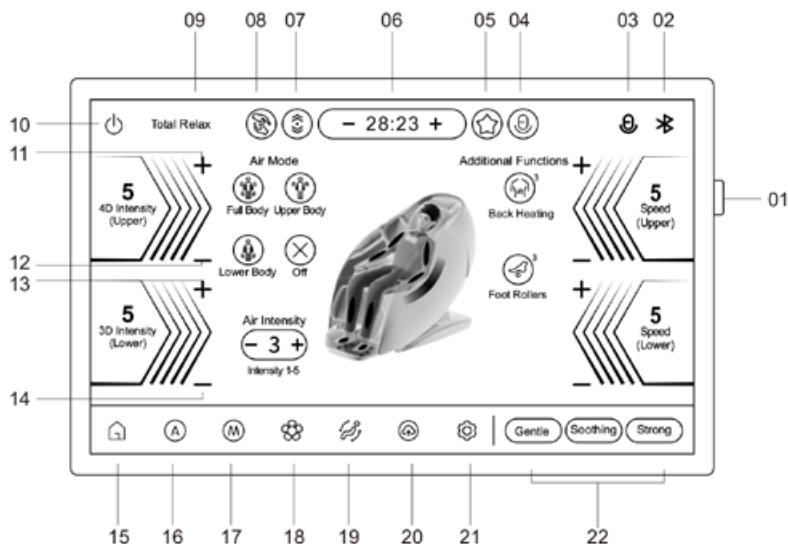
11-13. Favorite Buttons (Favorite 1-3):

These three buttons allow you to save your favorite massage programs and start them at any time.

- Press and hold to save the currently selected massage program as a personal favorite (Favorite 1, 2, or 3).
- Press briefly to start the saved favorite.

Features | Functions

Beschreibung der Tasten der Fernbedienung



01. Power Button: Switches the massage chair on or off.

02. Power Button: Switches the massage chair on or off.

03. Power Button: Switches the massage chair on or off.

04. Voice Activation Button: Activates the quick voice assistant.

05. Favorite Selection: Opens the favorite selection menu.

06. Time Setting: Adjusts the duration of the massage.

07. Shoulder Position Adjustment Button: Activates shoulder position adjustment.

08. Massage Technique Quick-Selection Button: Opens the selection screen for the upper or lower massage unit (mechanism).

09. Status Bar: Shows the program currently running.

10. Touch Switch/Pause Button: Tap to resume/pause the massage or open the shutdown menu.

11. 4D Intensity (Upper) + Button: Increases the 4D massage intensity of the upper massage mechanism (adjustable from level 1-5).

12. 4D Intensity (Upper) - Button: Decreases the 4D massage intensity of the upper massage mechanism (adjustable from level 1-5)

13. 3D Intensity (Lower) + Button: Increases the 3D massage intensity of the lower massage mechanism (adjustable from level 1-5).

14. 3D Intensity (Lower) - Button: Decreases the 3D massage intensity of the lower massage mechanism (adjustable from level 1-5).

15. Home Button: Opens or returns to the current operating status of the massage chair.

16. Automatic Mode: Opens the automatic program selection screen.

17. Manual Massage Mode: Switches to Manual Massage Mode.

18. Aroma Button: Opens the aroma settings menu.

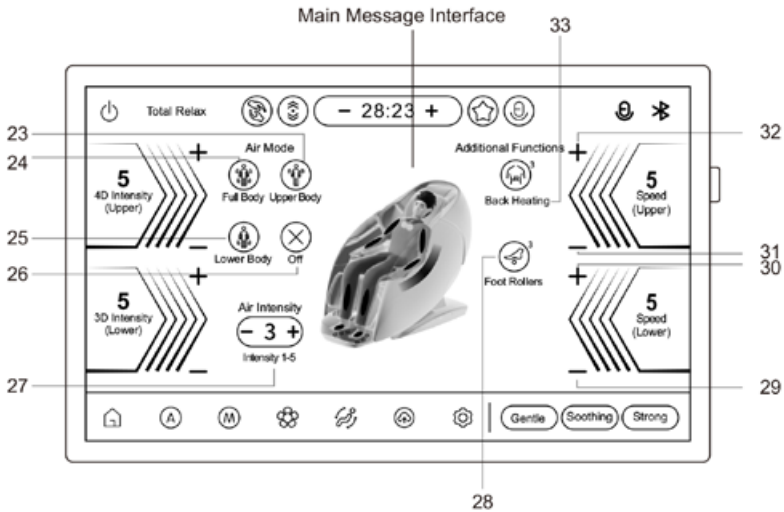
19. Posture Adjustment Button: Opens the menu for adjusting the seating position.

20. Memory Button: Opens the menu for saving and recalling favorites.

21. Settings Button: Opens the massage chair system settings menu.

22. Intensity Button: Adjusts the overall massage intensity.

Features | Functions



23. Upper Body Button: Activates air compression massage (airbags) for the upper body.

24. Full Body Button: Activates air compression massage for the entire body.

25. Lower Body Button: Activates air compression massage for the lower body.

26. Off Button: Switches off all air compression massage functions.

27. Air Pressure Intensity Button: Adjusts the intensity of the air compression massage (5 levels available when active).

28. Foot Roller Button: Switches the foot massage rollers on or off (adjustable from level 1-3)

29. Massage Speed (Lower) - Button: Decreases the massage speed of the lower massage mechanism (adjustable from level 1-5).

30. Massage Speed (Lower) + Button: Increases the massage speed of the lower massage mechanism (adjustable from level 1-5).

31. Massage Speed (Upper) - Button: Decreases the massage speed of the upper massage mechanism (adjustable from level 1-5).

32. Massage Speed (Upper) + Button: Increases the massage speed of the upper massage mechanism (adjustable from level 1-5).

33. Back Heating: Switches the heating function in the back area on or off (adjustable from level 1-3).

Operation

I. Starting the Massage

1. Start the Massage: Press the “Power” button on the side of the remote control or press and hold the “Power” button on the armrest to switch on the massage chair. The system then switches to the start screen.

Power Button:
Press this button to switch on the device.



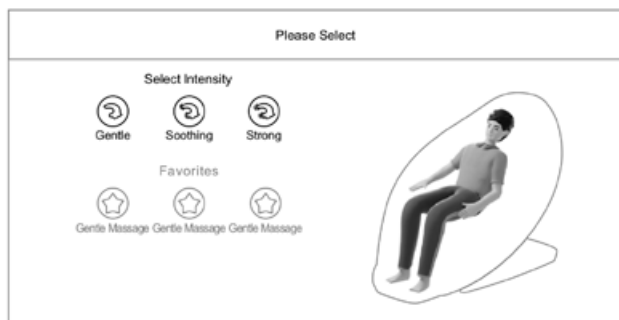
2. Select Intensity: Once the start screen has loaded, the system automatically switches to the “Please Select” screen (see illustration below). Select a suitable massage intensity to start the massage chair.

Three intensity levels are available:

- o Gentle
- o Soothing
- o Strong

After an intensity has been selected, the system automatically switches to the “Automatic Lying Down” function.

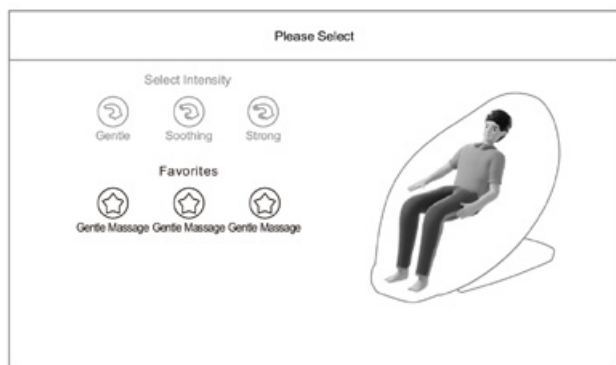
If no selection is made within 20 minutes, the massage chair switches off automatically.



Operation

2.1 Save and Recall: If you have previously used and saved a massage program, tap the “Favorites” menu (see illustration below).

Press the “Star” button for the desired saved program to recall the stored massage program. The system then automatically switches to the “Automatic Lying Down” screen.



3. Automatic Reclining Function: Once the “Automatic Lying Down” screen has opened, the massage chair automatically adjusts the reclining angle.

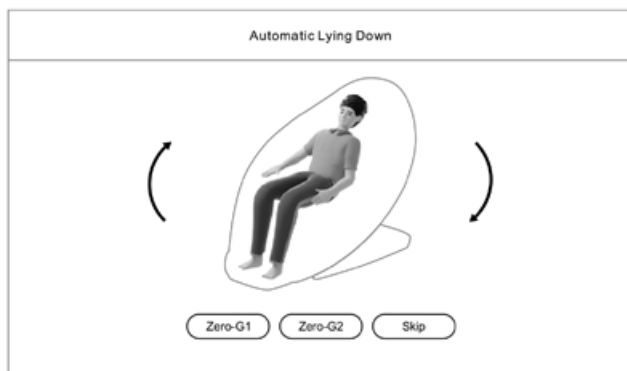
Users can also manually select the following buttons to adjust the angle:

- Zero Gravity 1
- Zero Gravity 2

für die Winkelanpassung auswählen.

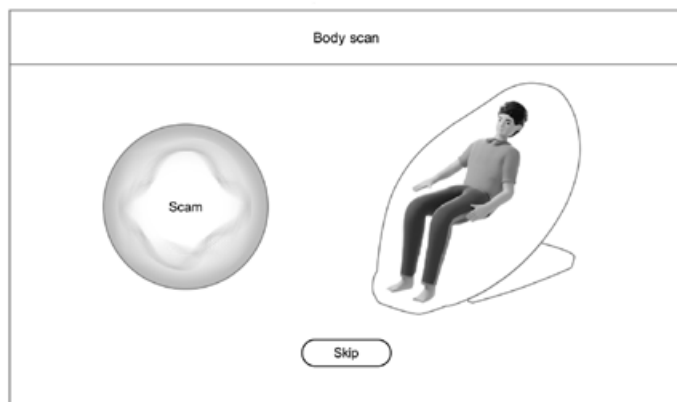
If no adjustment is required, press the “Skip” button directly. The chair will retain its current seating position and proceed to the next step: body shape detection.

If no selection is made within 20 minutes, the massage chair automatically resets and switches to shutdown mode.



Operation

4. Body Scan: After the reclining position has been adjusted automatically, the system switches to the "Body Scan" screen (see illustration below). The massage chair automatically detects the user's body shape. Once detection is complete, the massage arms automatically position themselves at shoulder height. If detection is not required, you can press the "Skip" button directly. The system will then use a standard body shape, start the massage immediately, and switch to the "Shoulder Position Adjustment" screen.

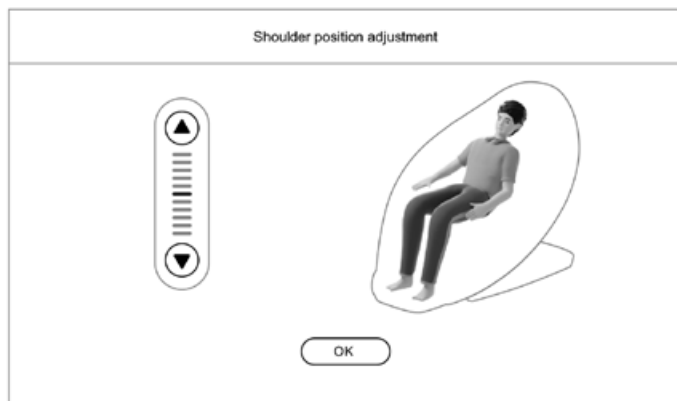


5. Shoulder Position Adjustment: After body shape detection, the system switches to the "Shoulder Position Adjustment" screen (see illustration below). If the massage arms are already positioned at your shoulder height, no adjustment is required. Simply press "OK" to start the massage. If the massage arms are not at the correct shoulder height, press:

- the "Up" button ▲ to move them upward, or
- the "Down" button ▼ to move them downward,

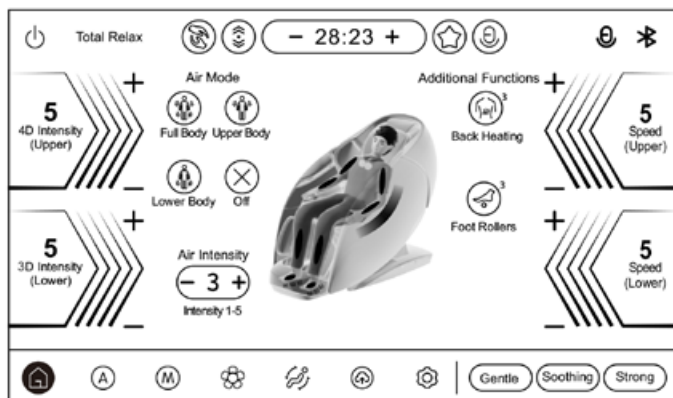
to adjust the massage arms to your shoulder position. There are 11 adjustment levels available for shoulder positioning. After adjustment, press "Confirm" to start the massage.

Note: If no input is made within 10 seconds, the system automatically accepts the current position of the massage arms as the shoulder position and starts the massage immediately



Operation

II. Home Screen



1. Touch Switch/Pause Button: On the home screen, tap the “Power On/Pause” button in the top menu bar (see illustration below) to immediately stop all massage functions and activate pause mode. A pop-up window appears in which you can select, as required:

- “Continue massaging”
- “Shut Down”



Operation

1.1 Continue Massage: Once the pop-up window has opened (see illustration below), tap the "Continue massaging" button to resume the massage chair's previous massage status. Alternatively, briefly press the "Power" button on the armrest quick controls to pause the massage chair. Briefly press it again to restore the previous massage status.



1.2 Switch Off: Once the pop-up window has opened (see illustration below), tap the "Shut Down" button to switch off the massage chair. The chair then automatically returns to its starting position. Alternatively, press and hold the "Power" button on the armrest quick controls to switch off the massage chair.



Operation

2. Function Status Bar: The home screen displays current information on the status of the massage functions (for example, automatic programs, manual programs, etc.), as shown in the illustration below.



3. Massage Technique Quick-Selection Button: On the home screen, tap the “Technique” icon in the top menu bar (see illustration below). Then select the desired motorized massage technique according to your needs.

Note: This function provides quick access for changing massage techniques while a program is running.

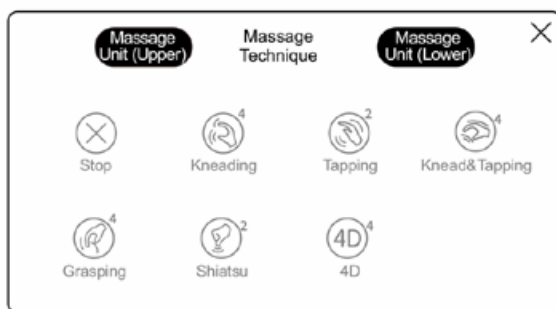


Operation

3.1 Selecting the Massage Mechanisms: After opening the massage technique screen (see illustration below), the massage techniques are mainly divided into two primary areas: Message Unit (Upper) and Message Unit (Lower).

3.1.1 Upper Body Unit: Available massage techniques include: Stop; Kneading (4 techniques - switch by tapping the icon); Tapping (2 techniques - switch by tapping the icon); Kneading & Tapping (4 techniques - switch by tapping the icon); Gripping (4 techniques - switch by tapping the icon); Shiatsu (2 techniques - switch by tapping the icon); 4D Massage (4 techniques - switch by tapping the icon).

3.1.2 Lower Body Unit: Available massage techniques include: Stop; Kneading (4 techniques - switch by tapping the icon); Tapping (2 techniques - switch by tapping the icon); Kneading & Tapping (4 techniques - switch by tapping the icon); Gripping (4 techniques - switch by tapping the icon); Shiatsu (2 techniques - switch by tapping the icon); 4D Massage (4 techniques - switch by tapping the icon).



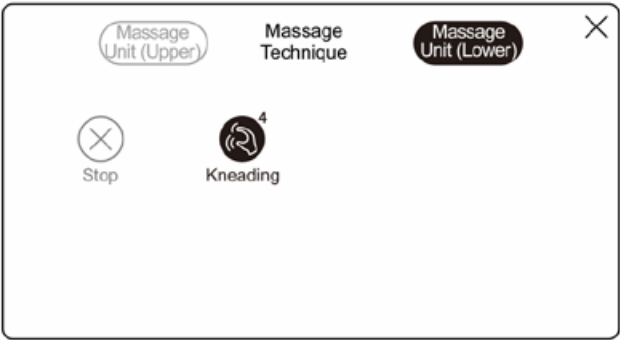
3.2 Upper Body Unit: After opening the massage technique screen (see illustration below), press the "Message Unit (Upper)" button. Then select the corresponding technique icon to change the massage method according to your needs. Available options: Stop; Kneading (4 techniques); Tapping (2 techniques); Kneading & Tapping (4 techniques); Gripping (4 techniques); Shiatsu (2 techniques); 4D Massage (4 techniques). To close the selection screen, press the "x" button in the upper-right corner.



Operation

Massage Function	Adjustment Options	
Stop	Stops the currently selected techniques.	5 speed levels, 5 width levels, 5 intensity levels.
Kneading (4 techniques)	Speed and intensity can be adjusted.	
Tapping (2 techniques)	Speed, width, and intensity can be adjusted.	
Kneading & Tapping (4 techniques)	Speed and intensity can be adjusted.	
Gripping (4 techniques)	Speed, width, and intensity can be adjusted.	
Shiatsu (2 techniques)	Speed and intensity can be adjusted.	
4D Massage (1st & 2nd technique)	Speed and intensity can be adjusted.	
4D Massage (3rd & 4th technique)	Speed, width, and intensity can be adjusted.	

3.3 Lower Body Unit: After opening the massage technique screen (see illustration below), press the “Lower Core” button. You can then select the corresponding technique icons to switch between massage types. Available options: Stop; Kneading (4 techniques - switch by tapping the icon). To close the selection screen, press the “x” button in the upper-right corner.



Operation

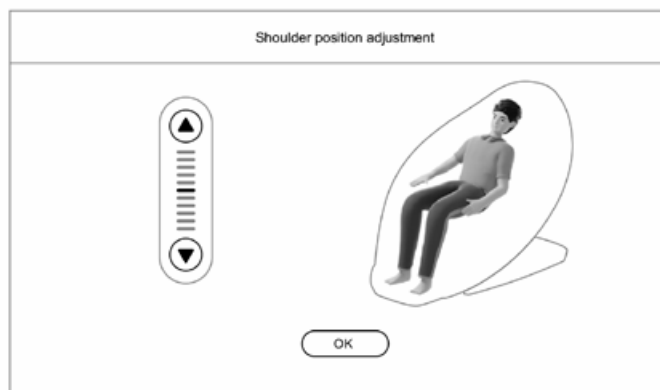
Massage Function	Adjustment Options	
Stop	Stops the currently selected techniques	5 speed levels, 5 width levels,
Kneading (4 techniques)	Speed and intensity can be adjusted	5 intensity levels.

Shoulder Position Adjustment Button: On the home screen, tap the “Shoulder Position Adjustment” button in the top menu bar (see illustration below) to open the shoulder position adjustment screen. Note: This function provides quick access for adjusting the position of the shoulder massage rollers while a massage program is running.



Operation

4.1 Height Adjustment (Up/Down): After opening the shoulder position adjustment screen (see illustration below), press the "Up" or "Down" button to adjust the position of the shoulder massage rollers. There are 11 adjustment levels (1-11). Once the desired position has been set, press "OK" to save the setting and return to the home screen.



5. Time Adjustment Button: On the home screen, tap the "+" or "-" button next to the time display in the top menu bar (see illustration below) to adjust the massage duration. Each press of the "+" button extends the massage time by 5 minutes (maximum 40 minutes). Each press of the "-" button reduces the massage time by 5 minutes.



Operation

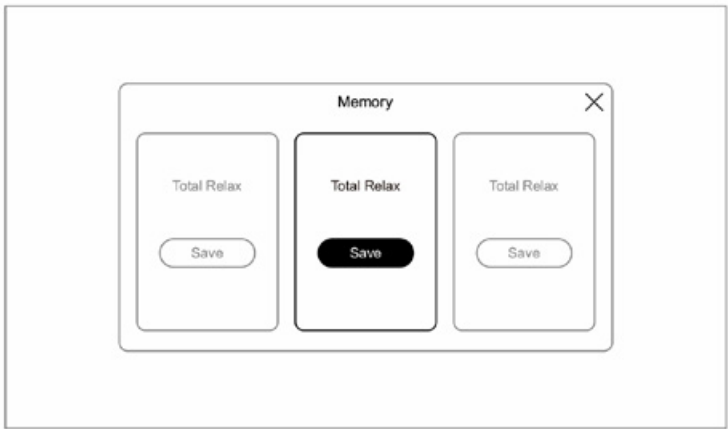
6. Favorite Selection: On the home screen, tap the “Memory” button in the top menu bar (see illustration below) to open the memory screen. Here, you can save the desired massage functions.

Note: This memory function allows all massage functions currently active during a running program to be saved quickly.



6.1 Selecting a Memory Slot: After opening the memory screen (see illustration below), press the corresponding “Save” button to store all currently running massage programs. Up to three presets can be saved.

Saved settings include, among others: automatic programs, manual programs, air pressure mode and air pressure intensity, massage chair angle adjustments, and additional massage settings.



Operation

7. Voice Control: On the home screen, tap the “Voice Control” button in the top menu bar (see illustration below) to activate the voice assistant. If pressing the button only produces a “beep-beep” sound and the voice assistant is not activated, open Settings and check whether voice control is enabled. If it is disabled, simply switch it on.



7.1 Activating the Voice Assistant: When the massage chair is switched on or in standby mode, say “Hi Alice” or “Hey Alice” near the right speaker to activate the voice assistant. (If activation does not work, open Settings and check whether voice control is switched on. If not, enable it.) If the voice assistant responds with “I’m here,” it has been activated successfully. After activation, you can operate the massage chair using voice control.

7.2 Voice Control via Quick-Selection Button: Alternatively, you can briefly press the “Voice” button on the armrest to activate the voice assistant, or press and hold the button for 3 seconds to switch voice control on or off.

7.3 Using Voice Commands: After the voice assistant has been activated, speak a voice command within 6 seconds to control the desired massage chair function. After the voice assistant has responded to a command, you can speak additional commands. However, the interval between two voice commands must not exceed 6 seconds; otherwise, the voice assistant must be activated again.

Caution: When activating voice control, do not speak too quickly. Voice commands should be pronounced as specified under

Voice Control Commands		
Activation: “Hi Alice” or “Hey Alice” Response: “I am here.”		
No.	Voice Command	Response
01	Massage on	Ok, Massage on
02	Massage close	Ok, Massage close

Operation

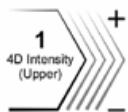
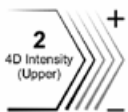
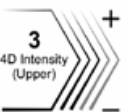
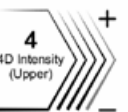
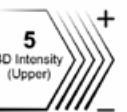
No.	Voice Command	Response
03	Total Relax	Ok, Total Relax
04	Energy Boost	Ok, Energy Boost
05	Sweet Dream	Ok, Sweet Dream
06	Neck & Shoulder Care	Ok, Neck & Shoulder Care
07	Lunch Break	Ok, Lunch Break
08	Thai Massage	Ok, Thai Massage
09	Open the air pressure	Ok, Open the air pressure
10	Close the air pressure	Ok, Close the air pressure
11	Up the seat position	Ok, Up the seat position
12	Down the seat position	Ok, Down the seat position
13	Change the other mode	Ok, Change the other mode
14	Go little down	Ok, Go little down
15	Go little up	Ok, Go little up

Note: Commands 14 and 15 can only be used after command 13.

8. 4D Intensity (Upper Body): On the home screen, tap the “+” or “-” button next to “4D Intensity (Upper)” as shown in the illustration below to adjust the 4D intensity. The intensity can be adjusted across a total of 5 levels: Level 1 = lowest intensity, Level 5 = highest intensity. The higher the 4D intensity setting, the farther the massage rollers protrude and the stronger the massage force.



Operation

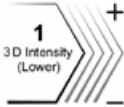
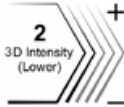
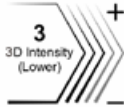
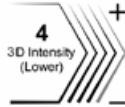
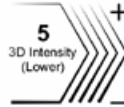
Home Screen - 4D Intensity (Upper Body) Setting				
 Level 1	 Level 2	 Level 3	 Level 4	 Level 5

Button	Description
+	Press this button to increase the 4D intensity (adjustable from level 1 to 5).
-	Press this button to decrease the 4D intensity (adjustable from level 1 to 5).

9. 3D Intensity (Lower Body): On the home screen, tap the “+” or “-” button next to “3D Intensity (Lower)” as shown in the illustration below to adjust the 3D intensity. The intensity can also be adjusted across a total of 5 levels: Level 1 = lowest intensity, Level 5 = highest intensity. The higher the 3D intensity setting, the farther the massage rollers protrude and the stronger the massage force.



Operation

Home Screen - 3D Intensity (Lower Body) Setting				
 Level 1	 Level 2	 Level 3	 Level 4	 Level 5

Button	Description
+	Drücken Sie diese Taste, um die 3D-Intensität zu erhöhen (einstellbar von Stufe 1 bis 5).
-	Drücken Sie diese Taste, um die 3D-Intensität zu verringern (einstellbar von Stufe 1 bis 5).

10. Air Pressure Mode: On the home screen, select the corresponding air pressure zone icon in the “Air Mode” area, as shown in the illustration below, to activate air compression massage. Air pressure mode has four settings: Upper Body, Lower Body, Full Body, and Off. Press the “Off” button to deactivate all air pressure functions.



Operation

Button	Description
	Press this button to switch off the air pressure function.
	Press this button to switch full-body air massage on or off.
	Press this button to switch upper-body air massage on or off.
	Press this button to switch lower-body air massage on or off.

11. Air Pressure Intensity: On the home screen, tap the “+” or “-” button next to “Air Pressure Intensity” as shown in the illustration below to adjust the strength of the air compression massage after the air pressure massage has been activated. The intensity can be adjusted across a total of 5 levels: Level 1 = lowest intensity, Level 5 = highest intensity.



Operation

Home Screen - Air Pressure Intensity Setting				
Level 1	Level 2	Level 3	Level 4	Level 5

Button	Description
+	Press this button to increase the air pressure intensity (adjustable from level 1 to 5)
-	Press this button to decrease the air pressure intensity (adjustable from level 1 to 5).

12. Additional Functions: On the home screen, select the corresponding function in the “Additional Functions” area according to your massage requirements to activate the desired additional function. Available additional functions: Back Heating, Foot Roller Massage.



Operation

12.1 Back Heating: On the home screen, select the “Back Heating” button as shown in the illustration below to switch the back heating function on or off. The back heating begins to feel warm approximately 3 minutes after being switched on. The heating temperature can be adjusted to 3 levels: Level 1, Level 2, Level 3. Each press of the “Back Heating” button increases the temperature by one level. Pressing the button a fourth time switches off the back heating. The selection then starts again from the beginning.



12.2 Foot Roller Massage: On the home screen, tap “Foot Roller” as shown in the illustration below to switch the foot roller massage on or off. The foot roller massage speed can be adjusted to 3 levels: Level 1, Level 2, Level 3. Each press of the “Foot Roller” button increases the speed by one level. Pressing the button a fourth time switches off the foot roller massage. The selection then starts again from the beginning.



Operation

13. Speed (Upper Body): On the main screen, tap the "+" or "-" button next to "Speed (Upper)" as shown in the illustration below to adjust the massage speed. The speed can be adjusted across a total of 5 levels: Level 1 = lowest speed, Level 5 = highest speed. The speed cannot be adjusted while the massage technique is paused. The user must first select a massage technique or body area to enter manual mode before the speed can be adjusted.



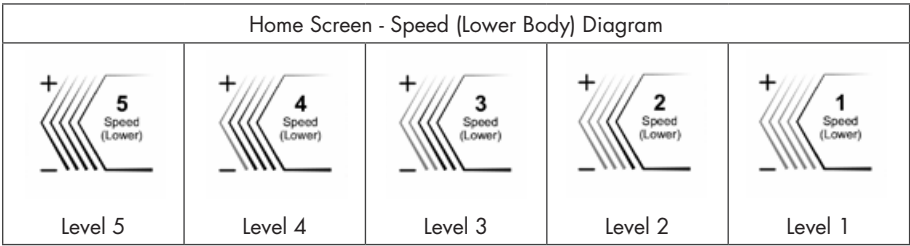
Home Screen - Speed (Upper Body) Diagram

Level 5	Level 4	Level 3	Level 2	Level 1

Button	Description
+	Press this button to increase the massage speed (adjustable from level 1 to 5).
-	Press this button to decrease the massage speed (adjustable from level 1 to 5).

Operation

14. Massage Speed (Lower Body): On the main screen, tap the “+” or “-” button next to “Speed (Lower)” as shown in the illustration below to adjust the massage speed. The speed can be adjusted across a total of 5 levels: Level 1 = lowest speed, Level 5 = highest speed. The speed cannot be adjusted while the massage technique is paused. The user must first select a massage technique or body area to enter manual mode before the speed can be adjusted.



Button	Description
+	Press this button to increase the massage speed (adjustable from level 1 to 5).
-	Press this button to decrease the massage speed (adjustable from level 1 to 5).

Operation

15. Selecting the Massage Intensity: On the home screen, tap one of the following buttons as shown in the illustration below to select the desired massage intensity: Gentle, Soothing, Strong



III. Automatic Programs: (Please use this function after switching on the chair.) Tap the “Auto” button in the bottom menu bar (see illustration below) to open the automatic mode selection screen. Swipe left or right to choose between the different preset massage programs according to your needs.



Oprtation

1. Available Automatic Programs: A total of 18 automatic programs are available, divided into 4 major massage categories.

1.1 Relaxation & Recovery: Relax, Chinese Massage, Recovery, Gentle Massage, Thai Massage

1.2 Body Zones & Muscles: Muscle Relaxation, Neck & Shoulder Massage, Lumbar Massage, Calf & Foot Massage

1.3 Vitality Programs: Comfort Massage, Stress Relief, Fitness, Office Massage, Vitality

1.4 Regeneration & Balance: Recharge, Short Break, Back Spa, Deep Rest



Massage Programs (Relaxation & Regeneration)	
Function	Description
Relax	By using flexible guide rails, the body posture is brought closer to a flat reclining position. In combination with the effective anti-stretching function of the 4D movement in the back area, this creates a pressure-free stretching sensation. This can effectively relieve pain in the lumbar muscles and reduce fatigue, helping to provide a better massage experience while relaxing both body and mind. Note: Background music is played. It can be switched on or off using the "Voice Prompt" option in Settings.
Chinese Massage	This program is based primarily on traditional Chinese massage techniques. 4D massage is applied specifically to the back and waist to promote circulation, relax the meridians, and relieve blockages in the back and waist area. Suitable for persons with back and waist pain, tension, or strain in the lumbar muscles. The massage intensity is gentle. Note: Background music is played. It can be switched on or off using the "Voice Prompt" option in Settings.

Operation

Recovery	Primarily uses full-body air compression massage. The airbags provide an alternating cycle of kneading and pressure to promote circulation, relieve pain in different areas of the body, and deeply reduce muscle fatigue. (Note: The focus is on air pressure massage with frequent airbag activity.)
Gentle Massage	Primarily massages the shoulders and waist using kneading, tapping, and a combination of kneading and tapping. Gentle pressure massage is applied to the legs and feet using airbags, making the massage of the lower limbs particularly soothing. Ideal for people with sedentary jobs, as it helps relieve both the cervical and lumbar spine while soothing the legs and feet. The massage intensity is gentle.
Thai-Massage	Primarily uses the electric lifting rods of the calf section and back-rest to hold the legs, hands, and shoulders in place with airbags, and then performs a stretching massage. At the same time, the massage unit presses against the back and waist for a medical 3D massage, bringing the body into a Thai-style stretching position. Ideal for people under high physical strain to improve a forward-bent posture ("text neck") and rounded back. The massage intensity is strong.

Massage Programs (Body Zones & Muscles)	
Function	Description
Muscle Relaxation	Applies deep pressure to the neck, back, waist, buttocks, and legs using kneading, tapping, and finger-pressure techniques (Shiatsu). Primarily intended to relieve body fatigue and promote better relaxation.
Neck & Shoulder Massage	Focuses primarily on kneading and stretching techniques in the neck and shoulder area, as well as a medical massage of the upper back. The Jianjing acupuncture point (Shoulder Well) is then massaged to relieve discomfort in the cervical spine and effectively loosen the muscles in the neck and shoulder area. The intensity is gentle and is ideal for office workers with neck fatigue.
Lumbar Massage	Primarily massages the waist using kneading, tapping, and medical massage. The massage unit presses against the back and waist area for a medical 4D massage in order to relieve pain in the lumbar spine. Combined with a constant heating function in the waist area, a pleasant temperature is maintained for a warming massage experience. The intensity is gentle to moderate.
Calf & Foot Massage	Uses kneading, tapping, finger-pressure, and medical massage techniques. The legs, hands, and shoulders are held in place by the airbags, followed by a stretching massage to soothe the meridians, promote circulation, and relieve blockages in the body.

Operation

Massage Programs (Vitality Programs)	
Function	Description
Comfort Massage	Provides full-body air compression massage combined with foot roller massage and calf kneading massage. The calf stretching function is switched off for this program. Particularly suitable for older people and persons with sensitive or strained backs. The intensity is gentle.
Stress Relief	Primarily massages the shoulders, neck, back, and waist using kneading, tapping, and a combination of kneading and tapping. This deep massage relieves fatigue, promotes circulation, and reduces stress. It is particularly suitable for men; the intensity is moderate.
Fitness	Massages the shoulders, neck, waist, and hips using kneading and finger-pressure techniques (Shiatsu). This full-body massage relaxes the body and mind and provides a "queen-level" treatment. It is particularly suitable for women; the intensity is gentle.
Office Massage	Primarily massages the shoulders, neck, and waist using kneading, tapping, and a combination of kneading and tapping. This deep massage relieves shoulder and neck pain, improves muscle soreness in the lumbar area, and protects the lumbar spine. Ideal for office workers and people who sit for long periods; the intensity is moderate.
Vitality	Intensively massages the entire body using kneading, tapping, and finger-pressure techniques (Shiatsu) to promote circulation throughout the body and help prevent blood clots. Particularly suitable for people who spend a great deal of time at home and do not like going out. The intensity is moderate to gentle.

Massage Programs (Regeneration & Balance)	
Function	Description
Recharge	Massages the waist, shoulders, and neck using kneading, tapping, and a combination of kneading and tapping. This intensive full-body deep massage awakens the body's vital energy and stimulates physical energy. The intensity is strong; ideal for people under high physical strain or athletes who want to activate their potential before a competition.

Operation

Short Break	The back and waist are massaged primarily using kneading and tapping techniques. In addition, the Shenyu acupuncture point is stimulated to improve the quality of a lunch break and give the user more energy for work in the afternoon. Suitable for office workers. The massage intensity is gentle
Deep Rest	The shoulders, neck, back, and waist are massaged primarily using kneading and medical massage techniques. In addition, the Fengchi and Shenyu acupuncture points are stimulated to improve sleep quality and promote sleep. Suitable for people with sleep problems. The massage intensity is gentle.
Back Spa	The entire body is massaged intensively by stimulating relevant acupuncture points using kneading, tapping, finger-pressure, and other massage techniques. This allows the massage to reach deeper muscle layers. In combination with the heating function, a pleasant warming sensation is created that regulates circulation and the flow of energy (Qi and blood) and helps drive cold and dampness from the body. Note: Full-body massage in combination with the heating function.

IV. Manual Mode

Tap the “Manual” button in the bottom menu bar (see illustration below) to open the manual mode screen. Here, you can select individual massage functions according to your personal preferences.

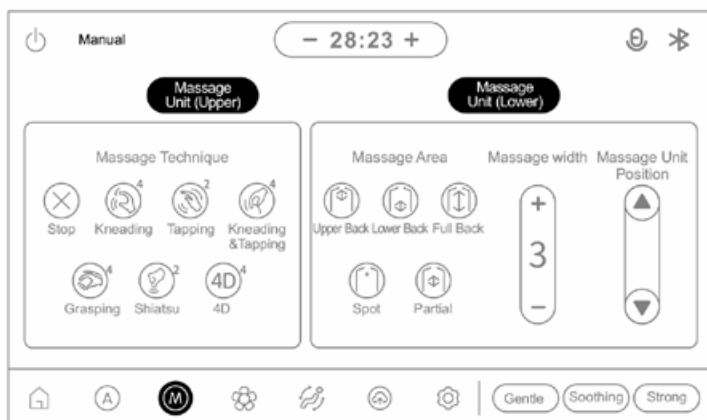


Operation

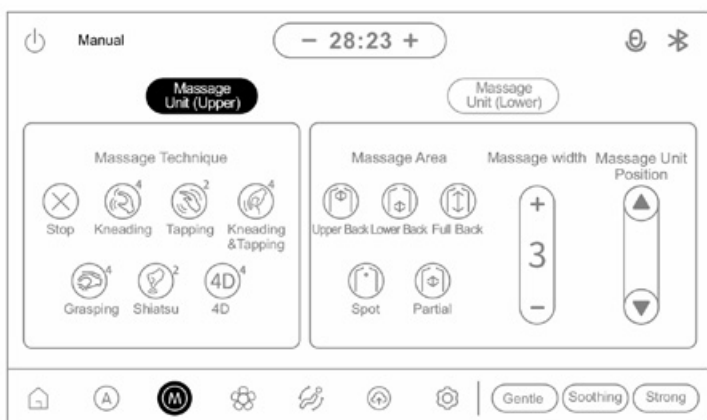
1. Manual Mode: After opening the manual mode screen (see illustration below), the manual massage functions are mainly divided into two primary categories.

1.1 Message Unit (Upper): Massage technique, massage area, massage width, message unit position.

1.2 Message Unit (Lower): Massage technique, massage area, massage width, motor unit position.



2. Message Unit (Upper): After opening the manual mode screen (see illustration below), press the "Message Unit (Upper)" button to select the upper-body massage functions according to your requirements. These include: massage techniques, massage areas, massage width, message unit position, and additional massage functions.



Operation

2.1 Massage Techniques: After opening the “Massage Unit (Upper)” massage function menu (see illustration below), select the desired technique by tapping the corresponding icon. Available techniques: Stop; Kneading (4 techniques - switch by tapping the icon); Tapping (2 techniques - switch by tapping the icon); Kneading & Tapping (4 techniques - select via icon); Gripping (4 techniques - select via icon); Shiatsu (2 techniques - select via icon); 4D Massage (4 techniques - select via icon). A total of 21 techniques are available.

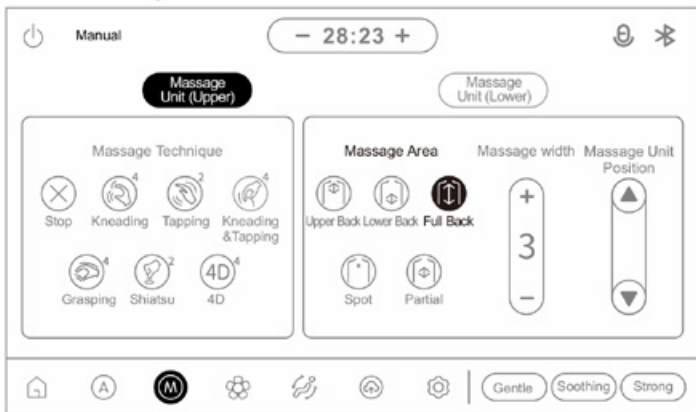
Note: The massage techniques can also be changed quickly from the “Home” screen.



Massage Function	Adjustment Options	
Stop	Stops the currently selected techniques	5 speed levels, 5 width levels, 5 intensity levels.
Kneading (4 techniques)	Speed and intensity can be adjusted.	
Tapping (2 techniques)	Speed, width, and intensity can be adjusted	
Kneading & Tapping (4 techniques)	Speed and intensity can be adjusted	
Gripping (2 techniques)	Speed, width, and intensity can be adjusted	
Shiatsu (4 techniques)	Speed and intensity can be adjusted	
4D Massage (1st & 2nd technique)	Speed and intensity can be adjusted	
4D Massage (3rd & 4th technique)	Speed, width, and intensity can be adjusted	

Operation

2.2 Message Area: After opening the “Message Unit (Upper)” message function menu (see illustration below), press the “Area” icon to activate area massage. Five message areas are available: Point Massage, Partial Massage, Full Back, Upper Back, and Lower Back. In the “Message Area” menu, select the desired message area to start the massage.



Button	Description	
Point Massage	Massage at a fixed position.	When Point Massage or Partial Massage is selected, the massage area can be adjusted using the “Up” and “Down” buttons next to the message unit button on the remote control.
Partial Massage	Massages a small area with forward and backward movement.	
Full Back	Massages the entire back with forward and backward movement.	
Upper Back	Massages the upper back with forward and backward movement.	
Lower Back	Massages the lower back with forward and backward movement.	

Operation

2.3 Message Width: After opening the Message Unit (Upper) message function menu, tap the “+” or “-” button next to “Message Width” as shown in the illustration below to adjust the message width. The width can be adjusted across a total of 5 levels, with level 1 being the weakest setting and level 5 the strongest setting. Width adjustment is available for the following message techniques: No Technique, Tapping (2 techniques), Finger Pressure (2 techniques), 4D (techniques 3 and 4). Before adjusting the width, the user must select a message technique or enter manual mode within the message area.



Manual Mode - Message Width of Message Unit (Upper) - Diagram

Level 1	Level 2	Level 3	Level 4	Level 5

Button	Description
+	Press this button to increase the message width (adjustable from level 1 to 5).
-	Press this button to decrease the message width (adjustable from level 1 to 5).

Operation

2.4 Massage Unit Position: After opening the Massage Unit (Upper) message function menu, press and hold the “ ▲ ” or “ ▼ ” button for the massage unit position, as shown in the illustration below, to adjust the position of the massage unit. Release the button to stop the movement of the massage unit. Manual adjustment must be carried out within the designated massage area.



Button	Description
	Press and hold the Up button to move the massage rollers upward; release to stop.
	Press and hold the Down button to move the massage rollers downward; release to stop

Operation

3. Message Unit (Lower): After opening the manual mode screen, tap the “Message Unit (Lower)” button as shown in the illustration below to select the desired lower-body message functions. These include message techniques, message areas, message width, message unit position, and additional message functions.



3.1 Message Techniques: After opening the Message Unit (Lower) message function menu, tap the “Message Technique” icon as shown in the illustration below to start the selected technique. Five techniques are available: No Technique, Kneading (four different methods; tap the icon to switch), and others.

Note: This function also allows quick switching between techniques from the “Home” screen.



Opartion

Function	Massage Roller Adjustment	
Stop	Stops the currently selected techniques.	5 speed levels, 5 width levels, 5 intensity levels.
Kneading (4 techniques)	Speed and intensity can be adjusted.	

3.2 Massage Area: After opening the Massage Unit (Lower) massage function menu, tap the “Massage Area” icon as shown in the illustration below to activate area massage. Two massage areas are available: Point Massage and Partial Massage. In the “Massage Area” menu, select the desired massage area to start the massage.



Button	Description	
Point Massage	Massage at a fixed position.	When Point Massage or Partial Massage is selected, the massage area can be adjusted using the “Up” and “Down” buttons next to the message unit button on the remote control in information mode.
Partial Massage	Massages a small area with forward and backward movement.	

Operation

3.3 Message Width: After opening the Message Unit (Lower) message function menu, tap the “+” or “-” button next to “Message Width” as shown in the illustration below to adjust the message width. The width can be adjusted across a total of 5 levels, with level 1 being the weakest setting and level 5 the strongest setting. Width adjustment is only available when the message mode “No Technique” is used. Before adjusting the width, the user must either select a message technique or enter manual mode by selecting a message area.



Manual Mode - Message Width of Message Unit (Lower) - Diagram				
+ 1 - Level 1	+ 2 - Level 2	+ 3 - Level 3	+ 4 - Level 4	+ 5 - Level 5

Button	Description
+	Press this button to increase the message width (adjustable from level 1 to 5).
-	Press this button to decrease the message width (adjustable from level 1 to 5).

Operation

3.4 Message Unit Position: After opening the message unit function menu ("Upper core"), press and hold the "▲" or "▼" button for the message unit position, as shown in the illustration below, to adjust the position of the message unit. Release the button to stop the movement of the message unit. Manual adjustment must be carried out within the designated message area.



Button	Description
	Press and hold the Up button to move the massage rollers upward; release to stop.
	Press and hold the Down button to move the massage rollers downward; release to stop

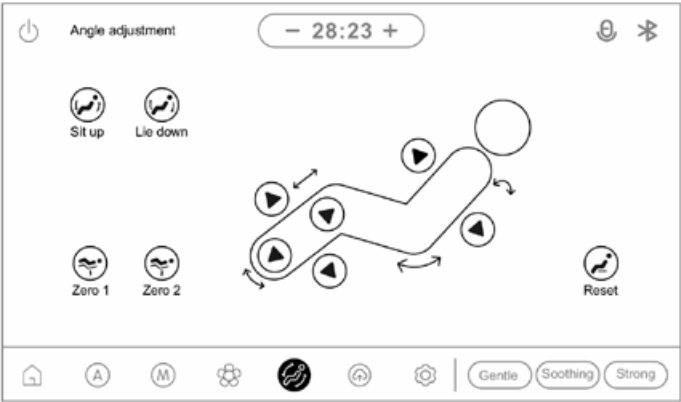
Operation

V. Aroma Function: On the “Home” screen, tap the “Aroma Function” button as shown in the illustration below. Then select the desired fragrance in the pop-up window to switch the aroma function on or off. Six fragrance options are available: Bergamot, Grass, Freesia, Bamboo, Mint, Agarwood.



Operation

VI. Posture Adjustment: Tap the “Posture” button in the bottom menu bar (see illustration below) to open the posture adjustment menu. Depending on your massage requirements, you can select the following functions: Raise, Recline, Raise Footrest, Lower Footrest, Extend Footrest, Retract Footrest, Zero Gravity 1, Zero Gravity 2, Reset.



1. Zero Gravity Adjustment

Button	Description
 Zero 1	Automatically adjusts the position of the footrest and backrest to the “Zero Gravity 1” position.
 Zero 2	Automatically adjusts the position of the footrest and backrest to the “Zero Gravity 2” position.

2. Reset

Button	Description
 Reset	Returns the massage chair to its starting position.

Operation

3. Footrest Adjustment

Button	Description
	Press and hold this button to slowly raise the footrest. Release the button to stop the movement. When the maximum position is reached, adjustment stops automatically and a “beep” sounds. After the upward movement is complete, the footrest automatically detects the calf length.
	Press and hold this button to slowly lower the footrest. Release the button to stop the movement. When the maximum position is reached, adjustment stops automatically and a “beep” sounds. After the downward movement is complete, the footrest automatically detects the calf length.

4. Backrest Angle Adjustment

Button	Description
	Press and hold this button to slowly raise the backrest. Release the button to stop the movement. When the maximum position is reached, adjustment stops automatically and a “beep” sounds.
	Press and hold this button to slowly lower the backrest. Release the button to stop the movement. When the maximum position is reached, adjustment stops automatically and a “beep” sounds.

5. Footrest Telescopic Adjustment

Taste	Beschreibung
	Manual adjustment to shorten the footrest. Press and hold this button to slowly retract the footrest. Release the button to stop the movement. When the maximum position is reached, adjustment stops automatically and a “Di-Di” signal sounds.
	Manual adjustment to lengthen the footrest. Press and hold this button to slowly move the footrest downward. Release the button to stop the movement. When the maximum position is reached, adjustment stops automatically and a “Di-Di” signal sounds.

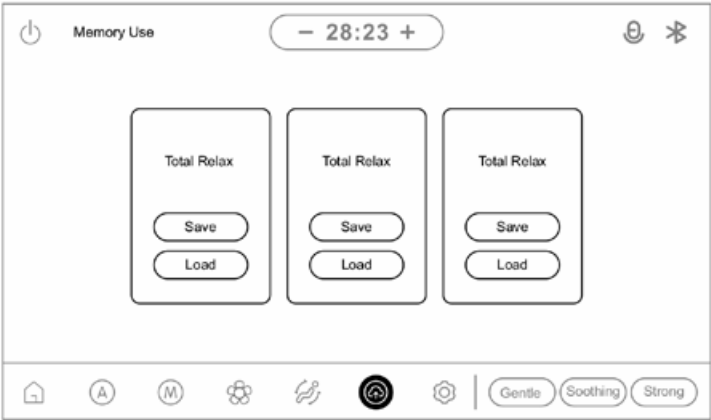
Operation

6. Synchronized Angle Adjustment

Button	Description
 Whole up	Press and hold this button to slowly raise the backrest while simultaneously lowering the footrest. Release the button to stop the movement. When the maximum position is reached, adjustment stops automatically and a “beep” sounds.
 Whole down	Press and hold this button to slowly lower the backrest while simultaneously raising the footrest. Release the button to stop the movement. When the maximum position is reached, adjustment stops automatically and a “beep” sounds.

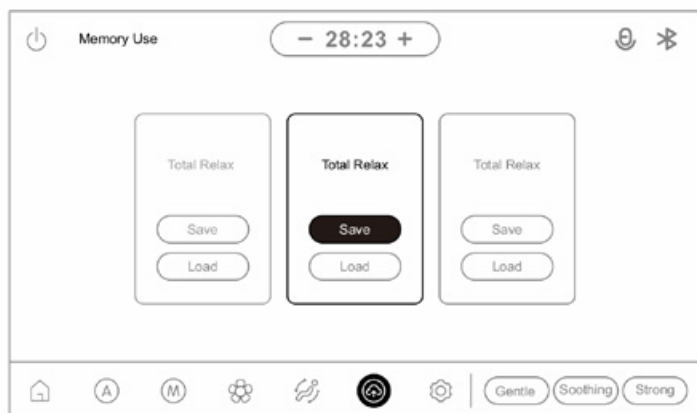
VII. Custom Memory Function: Tap the “Memory Use” button in the bottom menu bar (see illustration below) to open the memory menu. Here, you can select the memory functions according to your massage requirements. The memory function is mainly divided into two categories: Save and Load.

Note: This function can also be accessed quickly from the “Home” screen to save massage programs.

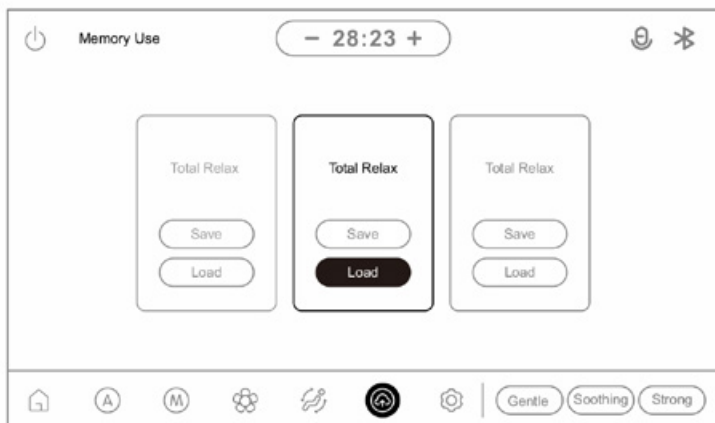


Operation

1. Save: After opening the memory screen, select the desired memory slot (as shown below) and then tap the “Save” button to save all currently running massage programs. Up to three programs can be saved. Saved settings include automatic/manual functions, air pressure mode and intensity settings, massage chair angle adjustments, and additional massage functions.



2. Load: On the memory screen, tap any saved program and then tap the “Load” button to activate that program. This includes automatic/manual functions, air pressure mode and intensity settings, massage chair angle adjustments, and additional massage functions.



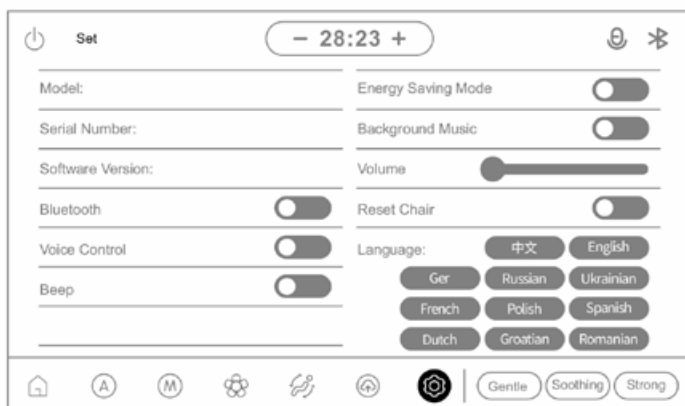
Operation

VIII. Settings: Tap the “Settings” button in the bottom menu bar (see illustration below) to open the settings screen.

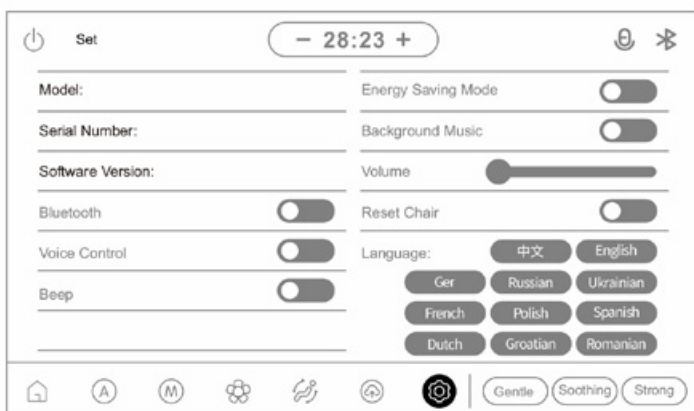
1. The system settings are mainly divided into two categories:

1.1 Product Information: Model, serial number, software version

1.2 System Settings: Bluetooth, voice control, beep, energy-saving mode, background music, volume, reset chair, language selection, and additional system settings.

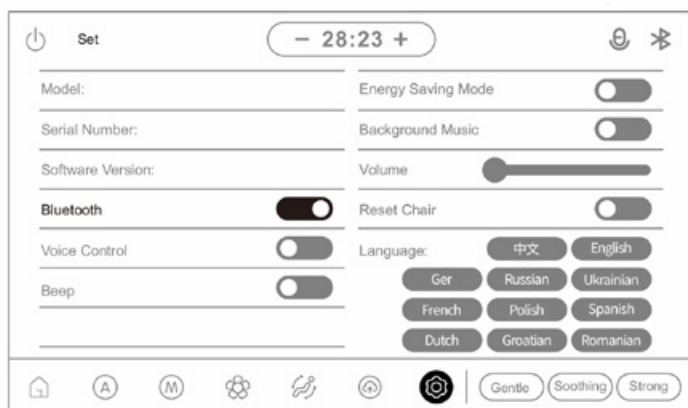


2. Device Information: After opening the settings screen, you can view information such as the model, serial number, software version, and additional information as shown in the illustration below.



Operation

3. Bluetooth: After opening the settings screen, tap the “Bluetooth” switch as shown in the illustration below to enable or disable the Bluetooth function. When Bluetooth is enabled, Bluetooth-capable audio devices (for example, smartphones or tablets) can be paired with the massage chair’s Bluetooth module to play music wirelessly through the chair’s audio system.

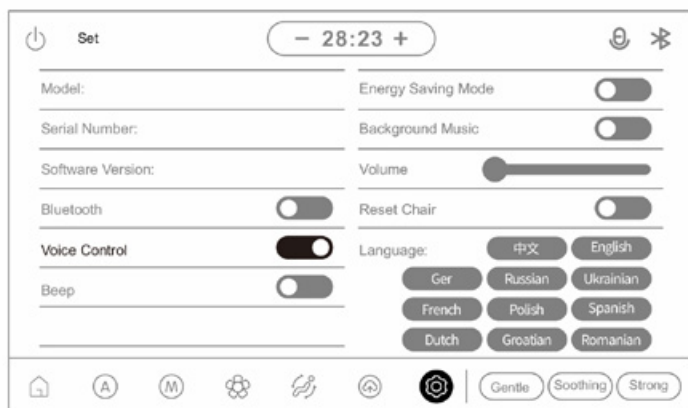


3.1 Open the main menu on your smart device. Open “Settings” and select “Bluetooth”. Enable Bluetooth. The device will then automatically search for new Bluetooth devices.

3.2 The smart device searches for the corresponding Bluetooth name (Harmony-XXXX). Tap “Pair”. If a pairing confirmation appears, select “Pair” to complete the connection.

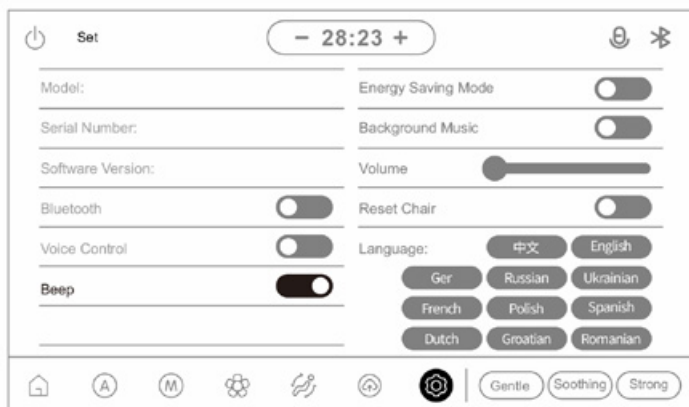
3.3 Open the “Music Player” on your smart device and select the desired track for playback.

4. Voice Control: After opening the settings screen, tap the “Voice Control” button as shown in the illustration below to enable or disable voice control. When the function is enabled, the massage chair can be controlled using voice commands.

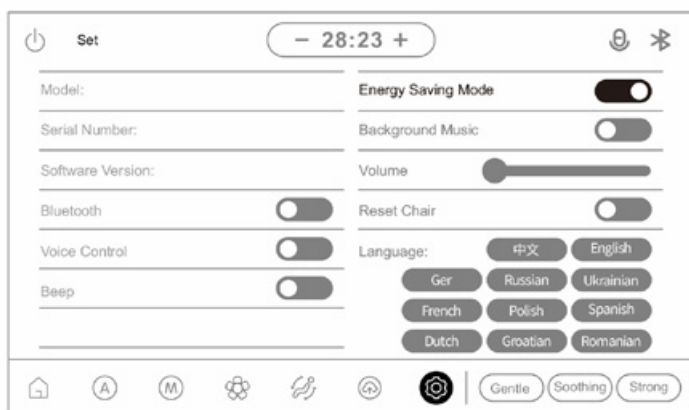


Operation

5. Beep: After opening the settings screen, tap the “Beep” switch as shown in the illustration below to switch the audible signal on or off. When the beep is enabled, a “Di-Di” signal sounds when a button on the hand controller is pressed. When the beep is disabled, the controller operates silently.

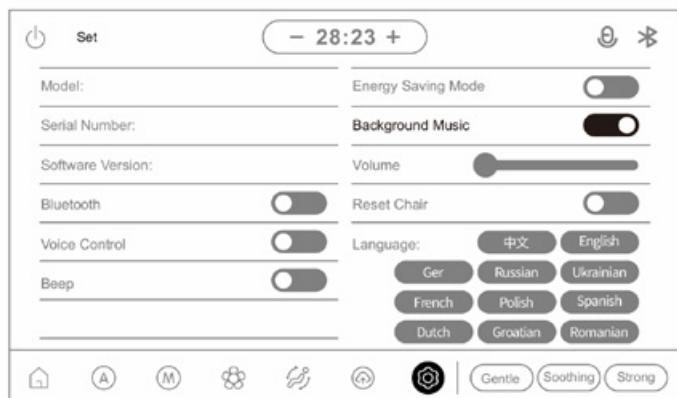


6. Energy-Saving Mode: After opening the settings screen, tap the “Energy Saving Mode” switch as shown in the illustration below to enable or disable energy-saving mode. When energy-saving mode is enabled, the entire device enters a power-saving state after being switched off. In this state, the armrest quick-selection buttons and voice control cannot be used and are not available again until the device is switched on. When energy-saving mode is disabled, the armrest quick-selection buttons and voice control can also be used in standby mode.



Operation

7. Background Music: After opening the settings screen, tap the “Background Music” switch as shown in the illustration below to switch background music on or off.

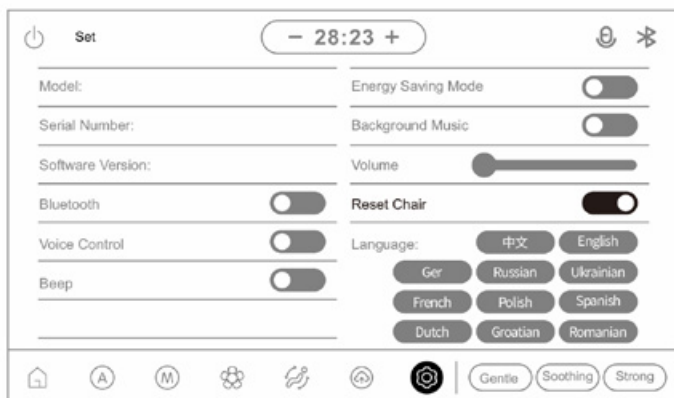


8. Volume: After opening the settings screen, tap and drag the “Volume” control to the left or right as shown in the illustration below to adjust the volume of the voice prompts. The volume can be adjusted across a total of 15 levels (0-15).

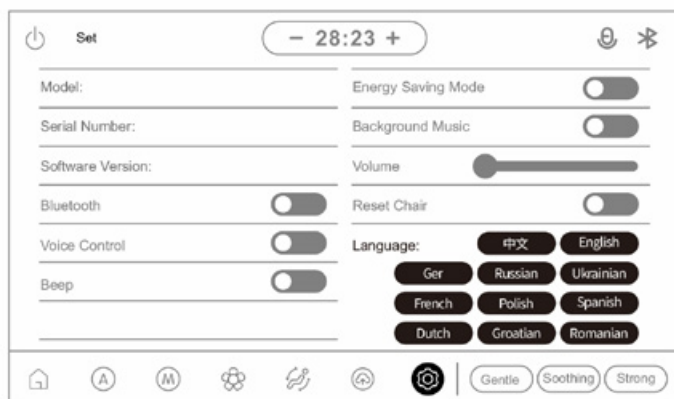


Operation

9. Reset Chair: After opening the settings screen, tap the “Reset Chair” switch as shown in the illustration below to enable or disable the reset function. When the function is enabled, the massage chair automatically returns to its starting position after a massage is completed. When the function is disabled, the chair remains in its current position after use.



10. Language Selection: After opening the settings screen, tap one of the language options shown below to set the system language.

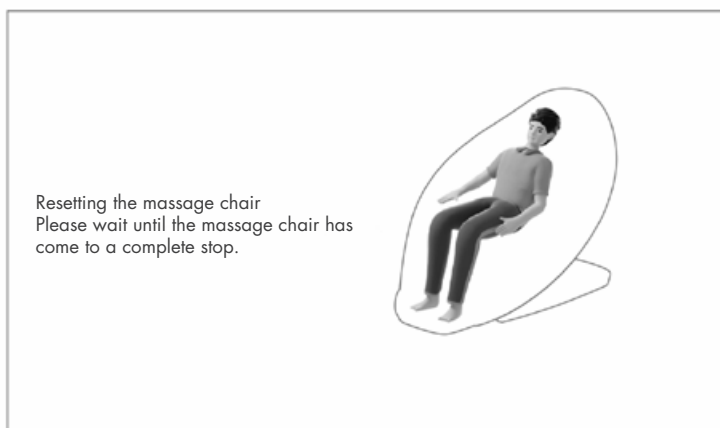


Operation

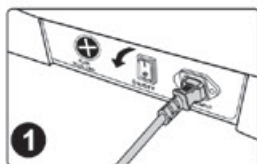
IX. Ending the Massage

During the massage:

1. Press and hold the Power button on the hand controller or press the Power button on the control screen to switch off all massage functions and return the chair to its starting position.
2. Press and hold the Power button on the armrest to switch off all massage functions and return the chair to its starting position.
3. Use voice commands to switch off the chair. This ends all massage functions and returns the chair to its starting position.
4. When the timer expires, all massage functions switch off automatically. If the reset function is enabled, the chair automatically returns to its starting position. Otherwise, the chair remains in its current position.



Then, disconnect the power supply to the entire unit, as shown in the figure (diagram showing the location of the main switch).



Switch off the main power switch ("0" position).

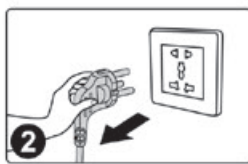
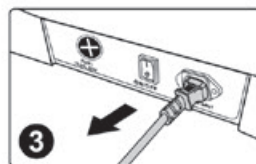


Diagram showing how to unplug the power plug.



Disconnect the product from the mains power supply.

Tips for Comfortable Use

Especially during the first few sessions, take enough time to become accustomed to the massage gradually. Every body perceives pressure, heat, air compression massage, and roller movements differently. What feels comfortable to one person may already feel too intense to another.

Therefore, begin with a gentle program and a low intensity. Increase the massage intensity only when you feel comfortable with the application.

Lean your head and back against the chair as fully as possible and maintain a relaxed seating position. A calm posture supports the body scan and helps the massage chair adapt the massage more comfortably to your body shape.

Adjust the shoulder position manually if necessary if you feel that the massage arms are not optimally positioned at shoulder height.

If the massage in the back area initially feels too strong, you can place a thin towel or light blanket between your back and the backrest. This slightly cushions the pressure and can make the massage feel gentler.

Reduce the intensity, switch to a gentler program, or pause the massage if the application feels uncomfortable. Stop using the chair immediately if you experience pain, dizziness, discomfort, numbness, or other unusual reactions.

People who are particularly sensitive should begin with shorter sessions and give the body time to become accustomed to the massage.

After the massage, it is advisable to remain seated quietly for a moment, stand up slowly, and drink enough water. This allows the session to end comfortably and supports your general well-being.

The massage should feel soothing and relaxing, not stressful. Always pay attention to how your body feels.

Extra Tip: Drink a glass of water after the session and stand up slowly. Especially after more intensive programs, it can be pleasant to give your body a short moment of rest.

Cleaning & Care

Switch off the massage chair and unplug it from the mains before every cleaning operation. Make sure that no moisture enters openings, seams, switches, connections, or electrical components.

Regularly wipe synthetic leather and plastic surfaces with a soft, dry or slightly damp cloth.

Do not use aggressive cleaning agents, alcohol, gasoline, thinners, abrasive agents, or strongly dyed cloths.

For heavier soiling, proceed as follows:

1. Moisten a soft cloth with water or warm water and a neutral cleaning agent.
2. Wring the cloth out thoroughly so that it is only slightly damp.
3. Gently wipe the affected surface.
4. Remove cleaning agent residue with a clean, slightly damp cloth.
5. Then wipe with a soft, dry cloth.
6. Allow the surface to air-dry completely.

Do not use a hair dryer or an external heat source for drying.

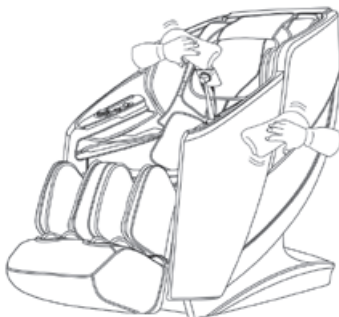
Please note that jeans, colored fabrics, hair dye, or other strongly coloring materials may cause discoloration on light-colored or sensitive surfaces. If necessary, cover affected areas with a suitable cloth and avoid prolonged contact with coloring materials or materials containing plasticizers.

If you use commercially available care products, always follow the respective instructions for use and first test the product on an inconspicuous area.

For gentle and regular care, we recommend the specially formulated CASADA Signature Care Set - Glow Edition. It was developed for the care of high-quality massage and wellness products and can help keep the surfaces of your massage chair well maintained over the long term.

Please also observe the care set instructions and the material information in this user manual.

For optimum cleaning and care of your massage chair, we recommend the specially formulated Casada Signature Care Set.



Troubleshooting

If the massage chair does not operate as expected, first check the information below. Some noises, warning tones, or automatic stops may be caused by protective functions, position limits, or selected settings and do not always indicate a malfunction.

Stop using the chair immediately and disconnect it from the power supply if you notice an unusual odor, smoke, excessive heat, visible damage, liquid inside the device, or noises resembling tearing fabric or leather.

Never open, disassemble, or repair the massage chair yourself. If you are unsure or if a malfunction persists, contact the dealer or an authorized CASADA service center.

Problem / Observation	Possible Cause	Solution / Information
The massage chair cannot be switched on.	The power plug is not inserted correctly, the main switch is off, or the wall outlet has no power.	Check the power plug, wall outlet, and main switch. Make sure the power switch is set to "I". Do not use the device if the cable or plug is damaged.
The display / remote control remains dark or does not respond.	The power supply, remote control connection, or device status is not correct.	Check the power supply and the remote control connection. Switch the device off, wait briefly, and restart it.
The massage does not start after switching on.	After switching on, an automatic program or manual mode must be selected.	After switching on, select a massage program or manual operating mode. If no selection is made, the massage chair switches off automatically after a certain period of time.
Individual functions do not operate.	In manual mode, not all functions may be active automatically.	Activate the desired functions manually, for example air compression massage, foot rollers, heating, or additional settings.
The calf mechanism, footrest, or backrest stops responding and a beep sounds.	The position limit has been reached. The massage chair has protective mechanisms for end positions.	Release the button. The warning tone indicates that the maximum position has been reached. This is generally not a malfunction.
The footrest does not extend or retract.	Position limit, incorrect setting, or blocked movement range.	Check whether objects are located in the footrest area. Start the adjustment again. If the problem persists, contact service.

The massage chair does not return to its starting position.	The device is still in a program sequence, there is an obstruction, or the power supply was interrupted.	Check the movement range. Switch the device off and on again. If necessary, use the reset function. Contact service if the problem persists.
Slight rubbing noises occur during position adjustment.	Movement of the upholstery, padding, and mechanical components may cause slight rubbing noises.	Slight rubbing noises can be normal. If you hear noises resembling tearing fabric or leather, stop using the chair immediately and contact service.
Motor noises can be heard during the massage.	The massage, air pressure, and adjustment motors produce normal operating noises.	Slight operating noises are normal. If unusually loud, scraping, banging, or irregular noises occur, stop using the chair and contact service.
The massage arms do not properly reach the shoulders or neck.	The head or back may not have been fully supported during the body scan, so the shoulder position was not detected optimally.	Sit deeply in the chair, rest your head and back fully against the chair, and restart the body scan. Adjust the shoulder position manually if necessary.
The massage is too intense or uncomfortable.	The selected intensity or program is too strong for initial use.	Reduce the intensity, select a gentler program, or place a thin towel or light blanket in the back area. Stop the session if you experience pain or discomfort.
The heating function is barely noticeable or takes time to become noticeable.	Heat develops differently depending on the environment, clothing, and individual heat perception.	Wait a few minutes. Check whether the heating function is activated. If there is still no heating despite activation, contact service.
Bluetooth does not connect.	Bluetooth is disabled, the end device is not paired, or it is already connected to another device.	Enable Bluetooth on both the massage chair and the end device. Search for the chair's Bluetooth name and pair the device again.
braintronics® / app does not connect.	The app, Bluetooth connection, end device, or system requirements are not configured correctly.	Check that the braintronics® app is installed, Bluetooth is enabled, and your end device is compatible. Follow the information provided in the app.
Voice control does not respond.	Voice control is disabled, the voice assistant was not activated correctly, or the environment is too noisy.	Check in Settings whether voice control is enabled. Activate the voice assistant again and speak the command calmly and clearly.

The aroma function does not operate or the fragrance is barely noticeable.	The aroma capsule is not inserted, is inserted incorrectly, or is already used up.	Check that the aroma capsule is inserted correctly and still contains sufficient fragrance. Observe the assembly and usage instructions for the aroma function.
An unusual odor, smoke, or excessive heat occurs.	Possible electrical or technical malfunction.	Stop use immediately, switch off the device, unplug the power cord, and contact authorized service. Do not continue using the device.
Liquid has entered the device.	There is a risk of electric shock or damage to the device.	Switch off the device immediately, unplug the power cord, and do not continue using it. Contact authorized service.
The power cord or power plug is damaged or becomes unusually hot.	Possible defect or safety risk.	Do not continue using the device. To prevent hazards, have it inspected or replaced only by the manufacturer, customer service, or a qualified service center.
The upholstery is damaged or torn, or moving parts are visible.	Safety risk due to damaged surfaces or exposed components.	Do not continue using the device and contact authorized service.

When Must Service Be Contacted?

Stop using the chair immediately, switch off the massage chair, and disconnect it from the power supply if:

- smoke, an unusual odor, or excessive heat occurs,
- unusual noises occur that are not part of normal operation,
- liquid has entered the device,
- the power cord, power plug, or electrical components are damaged or become unusually hot,
- the upholstery is torn or moving parts become visible,
- the device has been damaged, dropped, or subjected to strong external impact,
- the massage chair does not function properly after the power supply has been checked.

Never open, disassemble, or repair the massage chair yourself. Repairs may only be carried out by the manufacturer, customer service, or authorized service centers.

Disposal

Do not dispose of electrical and electronic equipment with household waste. At the end of its service life, take the device to a suitable collection point for electrical and electronic equipment in accordance with locally applicable regulations.

Packaging materials should be separated and recycled in accordance with local requirements.

Before disposal, delete any stored personal settings where applicable and disconnect any existing connections to mobile devices.

Further information on correct disposal is available from your municipal collection point, your dealer, or CASADA Service.

Technical Details

Model:	Harmony
Dimensions:	Upright: 161,5 x 124 x 82 cm Reclined: 187 x 99 x 82 cm
Weight:	110 kg
Voltage:	220-240 V ~ 50/60 Hz
Rated power:	120 W
Safety class:	Class I
Operating time:	20 minutes
Certificates:	     

EU Declaration of Conformity

The product complies with the requirements of the following EU directives:

- Directive 2014/53/EU (RED) - Directive 2014/30/EU (EMC)
- Directive 2014/35/EU (LVD) - Directive 2011/65/EU (RoHS)

The EU Declaration of Conformity is available on request.

Statutory Warranty Terms

The dealer provides the statutory warranty period required by law for this product, beginning on the date of purchase. Please keep your proof of purchase in a safe place as evidence.

In the event of justified defects, the dealer will bear the costs of repair or replacement of the device, including any necessary shipping costs, insofar as provided for under the applicable statutory regulations. Excluded are wear parts, such as fabric covers, as well as damage caused by improper use or external influences.

The statutory warranty applies only when the product is used as intended and in accordance with this user manual. Repairs or modifications carried out by unauthorized persons will void the warranty.

Please report obvious defects to the dealer immediately after receiving the device. Further liability claims, in particular for consequential or indirect damage, are excluded. Damage resulting from failure to observe this user manual or from misuse is also not covered by the warranty.

Statutory warranty rights against the dealer remain unaffected and may vary depending on the country.



Casada Deutschland GmbH
Obermeiers Feld 3
33104 Paderborn, Germany
info@casada.de
www.casada.de

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